

Going to the Orthodontist during COVID-19 pandemic



Your first Orthodontic appointment following the COVID-19 lockdown may be for **TRIAGE ONLY**. Your teeth and braces will be reviewed. Now, we can safely plan what treatment you need next.



To reduce the spread of the virus, you are asked to apply hand sanitiser when entering the building/clinic.



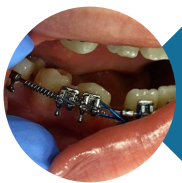
Seats in the waiting room will be limited for social distancing. Bring only one parent/guardian to your appointment, if you need to be accompanied. We will try to stay on time to avoid you waiting unnecessarily.



In line with local and national guidelines, staff must wear Personal Protective Equipment (PPE). Please do not be concerned if your clinician and dental nurse are wearing gowns, masks and visors, and do not look like they usually do!



Dental equipment can generate airborne particles, which is an Aerosol Generating Procedure (AGP). This has the potential to spread the virus through the air. This may put a clinical area out of action whilst it is being thoroughly cleaned and decontaminated.



If you need a more complex adjustment made to your brace, including an AGP, a separate appointment will be planned. This may include cleaning the surface of your teeth before bonding new braces, repairing broken brackets and removal of braces.



Appointments may take longer now, particularly if extra PPE is needed. Please bear with us whilst we keep patients and staff safe.



It is even more important to arrive on time for your appointment. Waiting areas will be limited, so there will be no spare capacity to fit you in if you are late. If this happens, you will be asked to re-book your appointment.



Please be patient with your Orthodontic team. COVID-19 is requiring us to change the way we work and treat our patients. Work with us to keep everyone safe.